

Transport FAQs

1. How do I buy a bus/minibus pass?

Answer – Passes are available to buy from Tuesday 31st August 21. To buy a pass:

- a. Download the East Yorkshire Buses App onto your smartphone.
- b. Select *Mobile tickets* from the dropdown menu.
- c. Scroll down to *Wyke College tickets*.
- d. Select and purchase the pass you require.

Your ticket will show on your screen in the form of a QR code which you present on the bus/minibus.

2. Do I need to wear a face mask to travel on a Wyke Sixth Form College East Yorkshire Bus or one of our minibus services?

Answer – Yes, it is recommended that you wear a face mask on all College transport services.

3. How much does it cost to travel on a Wyke Sixth Form College East Yorkshire Bus?

Answer – It costs 75p per journey for local routes which, if possible should be paid using a contactless card on the bus. However, a cash payment will be accepted on the bus. If you live outside of Hull or West Hull villages it is best to buy an 'e ticket' which works on a smart phone. Full details of costs and how to buy an 'e-ticket' can be found by following this link <https://wyke.ac.uk/wp-content/uploads/2021/07/Transport-Information-2021-2022.pdf>

4. How much does it cost to travel on a Wyke Sixth Form Minibus?

Answer – Full details of costs and how to buy an 'e-ticket' can be found by following this link <https://wyke.ac.uk/wp-content/uploads/2021/07/Transport-Information-2021-2022.pdf> No cash payments can be accepted on a minibus.

5. Can I use any Wyke Sixth Form East Yorkshire Bus or Minibus if I am just registered to use one?

Answer – Yes you can. Wyke Bus Passes can be used on any of the East Yorkshire Buses services that are operated for the College. You can also use them on College operated minibus services if needed. However, you will need to check there is capacity on the chosen minibus you would like to use with the Premises Manager who is located in Oak 5. The minibuses uses the same 'e ticket' system as East Yorkshire Buses are transferable.

6. Can I travel Ad-hoc on buses and minibuses without a pass?

Answer – Travel on East Yorkshire buses outside of the 75p zone will be permitted on an ad-hoc basis without a pass but the cost will be double that of a normal journey using an 'e ticket'. This will mean you will have to pay £2.50/journey for Zone 1 and £3.00/journey for Zone 2.

On one of our minibus services you will need to buy single journey tickets from the College library, which again will be double the pass price. Therefore, £2.50/journey for Zone 1 and £3.00/journey for Zone 2. You will need to buy before you travel and remember if you plan to also make a return journey on a minibus, make sure you buy two tickets!

7. Will I get a reminder when my bus or minibus pass is due for renewal?

Answer – Yes you will. If you purchase 'e ticket' via the East Yorkshire Buses app (which is also valid for minibuses) it will count down until the date you are due to make the next payment. Full details can be found by following this link <https://wyke.ac.uk/wp-content/uploads/2021/07/Transport-Information-2021-2022.pdf>

8. **Where can catch my bus or minibus when travelling into college?**

Answer – For East Yorkshire Buses you can get on at any stop on the route (not just those shown on the timing points on the College website). You will just need to estimate the arrival time. Please aim to be at your stop 5 minutes before the timetabled arrival time and always put your arm out. For our minibus services there are designated pick-up points shown on the College website, so please be there 5 minutes before the arrival time. Follow this link for details: <https://wyke.ac.uk/travelling-to-wyke/>

9. **Where can I catch my bus or minibus when travelling home?**

Answer – For East Yorkshire Buses there are two pick-up points. Please check where your bus picks up from as it may not be the same location as you were dropped off. Details can be found by following this link: <https://wyke.ac.uk/travelling-to-wyke/>

All minibuses pick-up at the rear of the Sports Hall which is located in the Oak Building.

COVID Specific FAQs

We are following the Department for Education's guidance in relation to transport in response to COVID-19 it is recommended that all students wear a face covering on College services (both East Yorkshire Buses and College minibus) for the protection of all travellers.

In line with the college's overarching expectations, if any student is ill or presenting with any of the Covid-19 symptoms, they MUST NOT attend college or board any transport services.

10. **What are the Covid-19 measures in place when using a Wyke College East Yorkshire Bus service?**

Answer – All buses are cleaned thoroughly before every journey.

11. **What are the Covid-19 measures in place when using a Wyke College Minibus?**

Answer – All minibuses are cleaned thoroughly before every journey.

12. **Can I get a refund on my unused portion of my bus/minibus pass if a local lockdown occurs?**

Answer – Should any local or national lockdown be put into place, we will ensure that no student is disadvantaged in relation to the amount they have paid. Depending on the situation, we may respond to this through refunds or deferring passes to subsequent terms. You will not be out of pocket should this happen.

13. **What social distancing rules apply on the Wyke College East Yorkshire Bus service?**

Answer – None.

14. **What social distancing rules apply on the Wyke College Minibuses?**

Answer - None

Any other questions can be sent to transport@wyke.ac.uk